



MD CONSTRUCTION LTD
TOTAL PROJECT SOLUTIONS

Quality Policy Statement

The policy of MD Construction Bolton is to deliver high quality products and services and to ensure a high level of client satisfaction. Pride in quality is also a key element of the MD Construction statement.

To ensure a constant and consistent level of service and performance the management system as operated by the Company is embodied in a Manual of Procedures, the implementation of which is necessary to ensure Client satisfaction and cost-effectiveness.

MD Construction Limited is committed to continually improve its customer satisfaction through appropriate initiatives, controls, provision of resources and training and involvement of employees. The aim is to agree customer requirements using accurate and efficient tendering processes and to minimise the occurrence of all defects in its activities, products and services. Proactive engagement with Clients is a key feature to improve understanding at the Client interface at all stages.

The Board of Directors has overall responsibility for the implementation of this policy. The Accounts Administrator acts as the company's Quality Management Representative. The Accounts Administrator reports to the board of Director on matters relation to quality.

This policy is communicated to all employees to ensure that they fully understand how their job role contributes to the effective implementation of our quality management system.

This policy is consistent with our health and safety policy where we ensure that all our service methodologies comply with the relevant legislative and regulatory requirements.

This policy reflects the current business structure, size and operation. However, this policy is reviewed for continuing suitability during management review meetings.

Approved by

Luke Smith
Director

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Next review date - 30th July 2022